



## Implementing the Digital Dashboard: Yaandina Community Services



20 beds



Roebourne, Western Australia



Residential aged care facility



30 staff

**A rural residential aged care facility located in outback Western Australia, Yaandina Community Services has found great value in partnering with their local specialist palliative care service and hospital.**

Through building relationships with their local services, the team have managed to overcome challenges in accessing appropriate staffing levels for overnight care and having the correct equipment on-site, in turn improving the quality of end of life and palliative care their residents receive.

Through working with the ELDAC team and implementing the Digital Dashboard into their clinical monitoring system, the site has also improved their communication with these

external services by better managing their resident information and end-of-life care.

The team has a close relationship with the WA Country Health Service's palliative care team, who come out to the facility regularly and are always available via email or phone and work. This has created a collaborative way of providing their residents with exceptional palliative care, both with the local palliative care service and the hospital who provide urgent care.

Embedding the ELDAC Digital Dashboard into Yaandina's IT system has helped the team to organise their end-of-life care around the eight key areas of the ELDAC Care Model, with a particular focus on helping staff to recognise deterioration in their residents and knowing when to call in additional support.

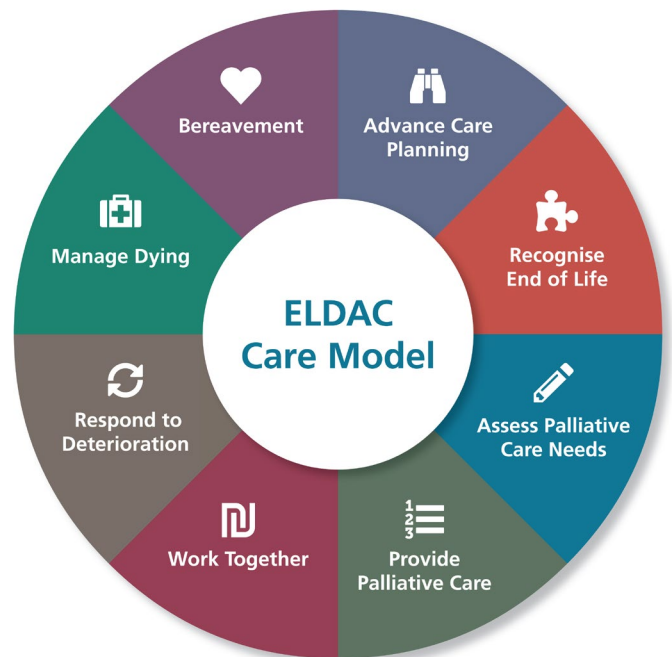
The dashboard provides best-practice guidance in recognising the signs of deterioration, and what to do when someone is entering end of life. Using the ELDAC Digital Dashboard has provided a one-stop-shop for resident data to guide clinical practice, particularly when working across teams and times when the aged care service is not as heavily staffed.



*“It’s so important to have a plan in place and to know what to do when sudden deterioration occurs. If more aged care facilities adopted the ELDAC Digital Dashboard, I think a lot more residents in Australia would have access to better quality palliative care.”*

As palliative care is a specialised field, it’s important to have access to best-practice up-to-date information through the dashboard. Having the dashboard embedded into their clinical monitoring system means that staff can access the data as needed. Feedback from the nursing staff indicates that the dashboard is comprehensive, collaborative, easy to use, and breaks down the barriers to talking with residents and their families about end-of-life care.

*“I think every aged care service should have access to the ELDAC Digital Dashboard and the one-stop-shop information it provides.”*



Need more information?  
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